Following are the steps to change the Wireless password and/or Network name: *Note: For best results, if possible connect device directly to the router via Ethernet cable.

Step 1: Access the modem

Open a browser, and navigate to 192.168.100.1, A prompt for a username and password will appear. By default, the username is 'admin' and the password is located on the label underneath the device.

Step 2: Access Wireless settings

Once logged in, click on 'Wireless' on the top option bar.

Status B	asic Advance	d Parental Control	VPN	Wireless	USB	
oose 'Radio' on	the left menu					
Status	Basic Ad	vanced Parental Con	trol	VPN	Wireless	USB
MART/R	G Wireless					
Radio	802.11 Radi	io				
Primary Network	This page allov	vs configuration of the W	'ireless Radio	o including curren	t channel number.	
Prima y Network		Wireless Interface	s: 00:23:6A	•		
Guest Network		Wirele	ss Enabled 🔻]		
Advanced		Count	ry UNITED ST	ATES ¥		
		Output Pow	er 100% 🔻			
Access Control		802.11 Bar	nd 2.4 Ghz 🔻	Current: 2.4 G	Hz	
		802.11 n-mod	de Auto 🔻			
WMM		Bandwid	th 20 Mhz 🔻	Current: 20MH:	Z	
	Sideband for Co	ntrol Channel (40 Mhz onl	y) None 🔻			
Bridging		Control Chann	el Auto 🔻 🤇	Current: 11 ***Int	erference Level: /	Acceptable
Media		OBSS Coexisten	ce 1 (Enabled)	•		
		STBC 1	Tx Auto ▼			
		Apply	Restore Wire	eless Defaults		
By default, it is	set to 'Auto', b	vireless channel (eside the selectio e drop down and	L abelled n box inc	as 'Control (licates the ci	urrent channe	

After changing the wireless channel, verify its status, if it is still high/severe, try another channel.

Control Channel 6 • Current : 6 ***Interference Level: Severe

It requires some trial and error to find a clear channel depending on your area/surroundings. Typically you want to choose a channel frequency opposite from its troubled channel frequency. For example; if currently set to channel 6, try changing it to channel 11.

Control Channel 11
Current : 11 ***Interference Level: Acceptable

Step 3: Apply Changes

Click 'Apply' and the modem will now broadcast on the new channel.

Apply Restore Wireless Defaults

Most devices will re-connect on the new channel automatically. If it does not re-join the network, select the WiFi connection on the device again to resume.

Note: If using Ethernet, disconnect it and allow the device to re-connect wirelessly. If the wireless issues persist, repeat the steps above to attempt to find a clear channel. If you are unable to resolve the issue on any channel, contact us for advanced troubleshooting.